

Job Title: Senior Operator

Share Our Purpose. Be Yourself. Feel Valued.

People are the heart of our business. As an American Water employee, you will be offered a competitive salary and health benefits package, along with opportunities to develop, grow, and evolve your career. Our benefits packages focus on key areas such as health & wellness, emotional & well-being, and savings for current & future goals.

We are **Beautifully Different**. We strongly believe having diversity across our company makes us more successful and helps us provide essential services to our customers. We are stronger because we embrace different ideas, viewpoints, experiences, and backgrounds. American Water is the best choice for your next role! [Click here](#) for more information on our inclusion, diversity, and equity journey.

American Water is the best choice for your next role! With a history dating back to 1886, American Water (NYSE: AWK) is the largest and most geographically diverse U.S. publicly traded water and wastewater utility company. The company employs approximately 6,400 dedicated professionals who provide regulated and regulated-like drinking water and wastewater services to an estimated 14 million people in 24 states. American Water provides safe, clean, affordable, and reliable water services to our customers to help keep their lives flowing. For more information on American Water, visit amwater.com and follow American Water on [Twitter](#), [Facebook](#) and [LinkedIn](#).

American Water

American Water offers a competitive benefits program for you and your eligible dependents. Our benefit plans include medical, prescription drug, dental, vision, flexible spending accounts (Health and Dependent Care), employer paid life/disability insurance, voluntary life insurance, incentive based MyWellness program, employee assistance program and educational assistance. American Water also offers an Employee Stock Purchase Plan, 401K Savings Plan, and Annual Performance Plan.

Primary Role

Performs the day-to-day operation and care of pumping and purification equipment and facilities in the Central Plant.

Key Accountabilities

- Operates intake pumps, intake equipment, and low lift pumps either by remote or manual control to maintain proper water levels in basins, filters, and clear wells.
- Regulates the operation of basin machinery such as flocculators, clarifiers, mixers, and pumps, and operates sludge valves and other miscellaneous equipment.
- Operates, surface washes, and backwashes filters.

- Selects proper filters for use. Works closely with Distribution Load Control Center and other
- Central Plant personnel to operate high service pumps, tank and booster pumps safely within allowable power demand schedules so as to maintain prescribed pressures, basin, and clear well levels, and tank levels in the distribution system and at the Central Plant.
- Remotely and/or manually operates or directs the operation of all chemical feeders (lime slakers, coagulant feeders, chlorinators, ammonia feeders, fluoride feeders, silica feeders, carbon feeders, etc.), chemical handling equipment (bin gates, hoists, storage tank valves and controls, etc.), and pneumatic chemical handling equipment (consisting primarily of blowers, dust collectors, and diverter valves).
- Exercises responsible judgment and safety regarding electric high voltage switching operations such as occur when transferring electric load from one bus to another.
- Keeps accurate station records.
- Observes and reports equipment operating irregularities and improperly operating equipment (temperature, vibration, noise, leakage, etc.).
- Makes routine laboratory tests such as tests for residual chlorine, turbidity, alkalinity, pH, etc.

Knowledge/Skills

- Performs maintenance card work on equipment within the buildings.
- Keeps station and equipment clean.
- Assists in making tests on pumps, meters, feeders, and miscellaneous equipment.
- Cooperates and communicates with other Plant Operators, maintenance personnel, and supervision by telephone, radio, and written report in the best interest of customer service and company operations.
- As able, participates in work to protect equipment operations from hazardous conditions of all kinds (freezing, flood, etc.).
- During certain periods of the year when the station is not in operation, the Operator will be assigned other work which the employee is capable of performing.

Experience/Education

May be asked to demonstrate abilities and aptitudes through written and/or oral examinations and, at the completion of the training program, demonstrate the ability to operate the station.

H.S. Diploma or GED required

Other

- Skills:
- Able to be neat, reliable, resourceful, have a retentive memory, and to think and act promptly.
- Able to fully cooperate and work with other employees.
- Able to work effectively under pressure, have good speech habits, legible handwriting, and basic computer skills.
- Able to read, understand, and accurately follow station operating instructions given by supervisor.
- Able to discern between the relative importance of assigned duties, have the proper regard for time and equipment, and an awareness of the responsibility to safeguard the water supply.
- Able to send and receive instructions by radio, phone, and computer.
- Cert/Licenses:
- Maintain a Water Treatment Operator certification at the level equal to or greater than the MODNR classification level of the plant.
- MO Class A Water License
- Hourly rate of \$38.15 upon successful completion of a probation period

Competencies

Champions safety

Collaborates

Cultivates innovation
Customer obsessed
Drives Results
Nimble learning

Join American Water...We Keep Life Flowing™

American Water is firmly committed to Equal Employment Opportunity (EEO) and prohibits employment discrimination for employees and applicants based on his or her age, race, color, pregnancy, gender, gender identity, sexual orientation, national origin, religion, marital status, citizenship, or because they are an individual with a disability, protected veteran or other status protected by federal, state, and local laws.