

Missouri Water and Wastewater Conference

Cancellation and Refund Policy

- Outstanding invoices for cancellations and no shows are payable in full as per the terms of registration.
- Requests for cancellations and refunds may be made by contacting the central office at 573.761.0376 at least two working days before the class is scheduled to be held. The MWWC shall retain a \$10.00 administrative fee for each cancelled registration. Exceptions for this are medical or work related emergencies.
- Refunds will not be issued for cancellations received less than two working days before the class or for no-shows. Exceptions for this are medical or work related emergencies.
- Refunds will be issued within 30 days of the date requested.